

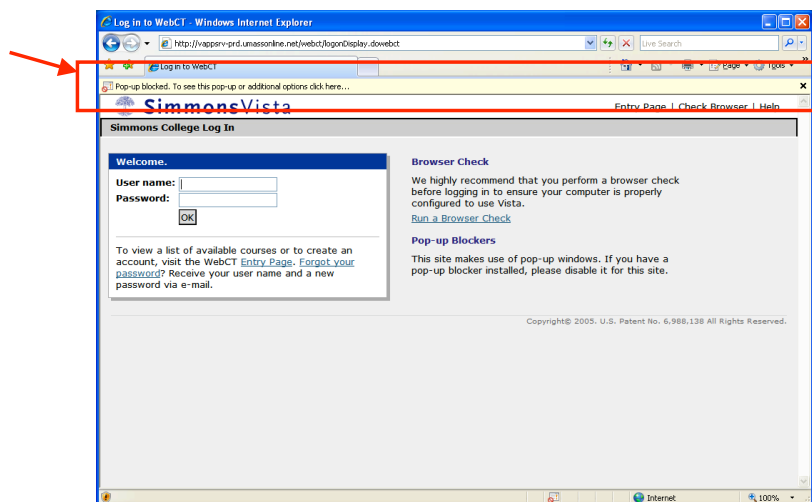
# Pop-up Blockers and WebCT/Vista

**Most browsers block annoying pop-up advertisements** and many browser add-ons and toolbars do additional blocking.

**WebCT/Vista uses pop-ups for all kinds of functionality** from creating content, accessing files, and completing assessments.

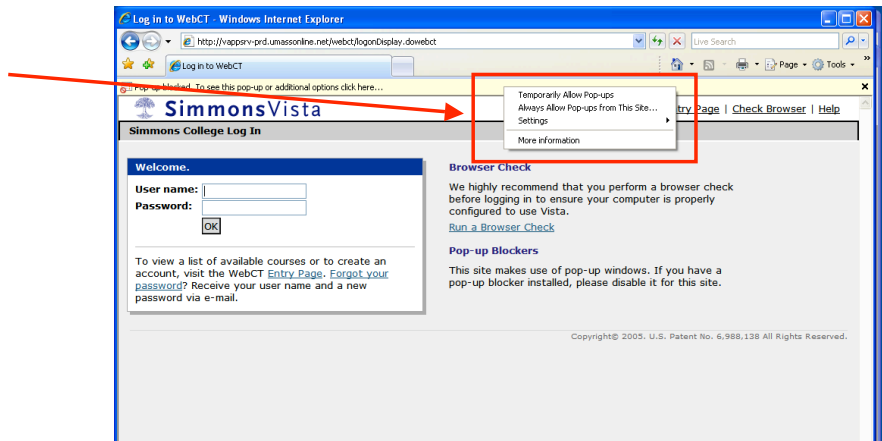
**Pop-ups must be enabled for WebCT/Vista to function well.**  
The following are some guidelines for how to turn off the pop-up blockers you may encounter.

## Pop-up Blocker on Explorer



When Internet Explorer blocks a pop-up, you will see a yellow bar under your toolbar. If you click on the yellow bar, you can stop blocking pop-ups on the site you are visiting.

# Selective Control of Blocking

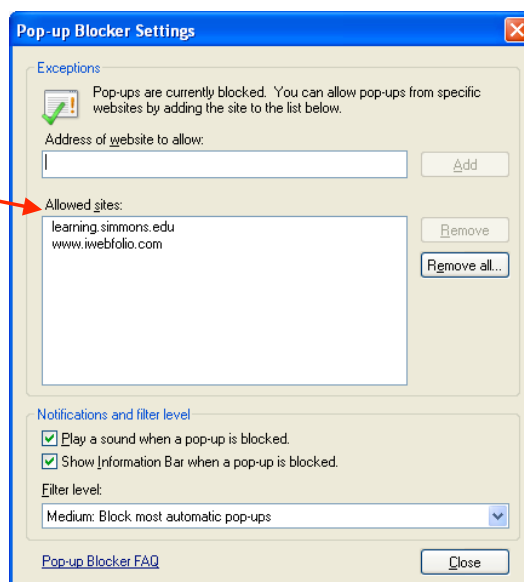


When you click on the yellow bar, you can select to either “Temporarily Allow Pop-ups” or “Always Allow Pop-ups from This Site”

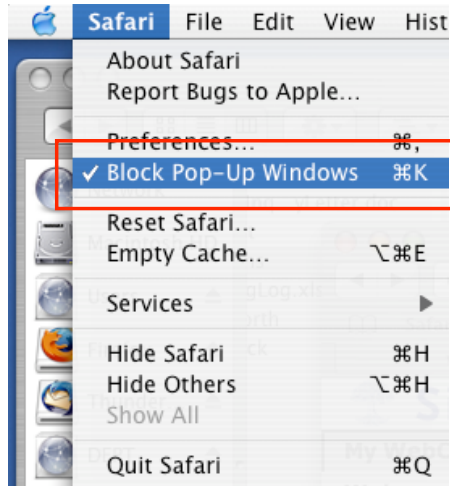
# Pop-up Blocker Settings

When you click on “Settings” you can view which sites you have allowed to display pop-ups.

This is where you can turn off (uncheck) the yellow information bar so that you don't have to see when pop-ups are being blocked. And control the strength of the level of blocking generally.



# Pop-up Blocker on Safari



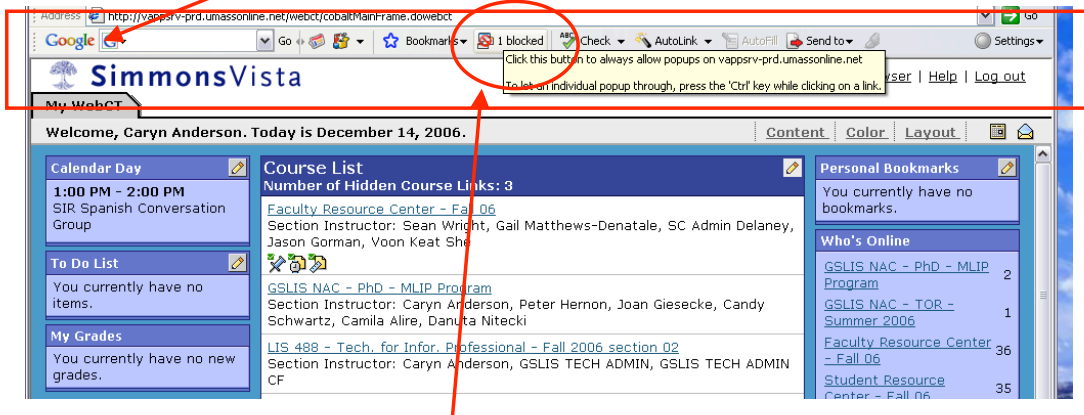
With Safari, it is all or nothing - either pop-ups are blocked or they aren't.

However, Safari supposedly only blocks pop-ups that open when you navigate to a new page. It does not block pop-ups generated by clicking on a link.

So you might want to leave "Block Pop-up Windows" checked and turn it off only if you are having trouble.

# Other Pop-up Blockers

You may have other toolbars or browser add-ons that have pop-up blockers that will also interfere with the use of WebCT/Vista. One of the most popular is the Google toolbar.



If you click on the icon that shows how many pop-ups have been blocked, you can allow pop-ups from the site you are on.

# Getting Help: Support

## Technical Problems

Login and browser check problems or course enrollment issues:

Contact Hu Hohn at 617.879.7289 or

[hubert.hohn@massart.edu](mailto:hubert.hohn@massart.edu)

# Getting Help: Support

## Vista Training and Reference - Resources

*Self-guided tutorials, FAQs, workshop handouts*

Faculty Resource Center: Inside Vista

COF Vista Resource Center:

<http://www.colleges-fenway.org>

# Getting Help: Support

## Vista Training and Reference - A Human Being

Locally:

Hu Hohn at 617.879.7289 or [hubert.hohn@massart.edu](mailto:hubert.hohn@massart.edu)

Colleges of the Fenway:

Caryn Anderson - Vista Support Specialist

[canderson@colleges-fenway.org](mailto:canderson@colleges-fenway.org)

617.879.7840

Super-Users in your institution or discipline around COF:

<http://www.colleges-fenway.org/>

Go to Vista Resource Center and click "Super-Users"